



OFFICE OF CONSUMER PROTECTION

HOWARD COUNTY DEPARTMENT OF COMMUNITY RESOURCES AND SERVICES

9830 Patuxent Woods Drive ■ Columbia, Maryland 21046 ■ 410-313-6420 voice/relay

Tracy D. Rezvani, Administrator
consumer@howardcountymd.gov

FAX 410-313-6453
www.howardcountymd.gov/consumer

July 20, 2022

RE: **Policy Change**-Notice of Completed Tows

VIA U.S. MAIL

Dear Registrant:

Howard County Code §17.604 states that a “towing service that tows an unauthorized vehicle from private property **shall** notify the Police Department **and** the Office of Consumer Protection...” (emphasis added). Your business has either called, emailed or faxed the Office of Consumer Protection (OCP) on trespass tows *in addition to* contacting the Howard County Police (HCPD) precincts. This duplication of effort is the subject of this letter.

OCP has worked with HCPD to coordinate and share a tow log. This means that going forward, you *only* need to contact HCPD to discharge your notice obligations under §17.604(a). OCP will accept that contact as sufficient to meet your obligations to also contact us. We hope that this change will streamline operations and remove unnecessary duplication of efforts by all parties. In the near future, OCP will update the law to codify this policy change.

Please feel free to contact us should you have any questions regarding this revised policy.

Sincerely,

Tracy D. Rezvani, Administrator
(410) 313-6569
trezvani@howardcountymd.gov

CC: HCPD- CAD & Map Administrator (via email only)

The Department of Community Resources and Services provides vital human services through its offices of ADA Coordination, Aging and Independence, Children and Families, Community Partnerships, Consumer Protection, Disability Services, Human Trafficking Prevention, the Local Children’s Board, and Veterans and Military Families.