Benchmark glossary has been included in a tab on the Benchmark report as well as its own document. Because of the likelihood that it will be used by Program Policy and Process, Mariana attended the meeting to review the document in advance of its presentation to the Board on March 23, 2022. See February minutes for full list of definitions. Discussion of additional clarification regarding first time vs return presentations.

During winter months, separate the exit destinations of the CB to determine how many unknown destinations are attributable to that program.

Presentation definition led to questions around whether Street Outreach is actively engaging homeless individuals or if they are just doing verifications. Street Outreach is primarily working on verification because the program doesn’t have the capacity to do verifications and additional activities. There will be a larger Street Outreach discussion around recommended changes in the April meeting.

Review of Action Plan for System Performance Committee in preparation for the Board meeting. Only once change to the Action Plan since the discussion that happened in July. New item is making the System Performance and Evaluation Committee responsible to a workgroup to operational any work around racial disparity that may be determined through the Racial Disparity report that will be developed by this committee (to be discussed in April meeting).

Next meeting: 5/16/2022