

System Performance and Evaluation Committee

Minutes

20 September 2021

10:00am-11:00am

Stan Levi, Chair

Attendees:

Stan Levi
Catherine Wellman
Laura Salganik

Brad Closs
Patrick Williams
Bruce Fulton

Presentation: Approved Benchmarks – Catherine Wellman

Review of Benchmarks that have been presented to and approved by the Board. Current numbers were chosen by the HMIS Committee, pre-pandemic. SPE Committee can adjust targets or add or remove measures.

- Goal1: Ensure no new or repeat episodes of Homelessness
 - 93% or more HHs in supportive housing programs retain housing
 - 82% of those exiting to permanent housing have no repeat episodes of homelessness
 - Decline in new presentations by 15% annually
 - 60% imminent risk exit to PH
- Goal 2: Ensure every person homeless has access to immediate and appropriate shelter
 - 75% of those experiencing literal homelessness are sheltered within 72 hours.
 - 82% of literally homelessness access a housing program within 14 days.
- Goal 3: Increase access to Permanent Housing
 - 90% access PH within 90s of program entry
 - 60% household exit to Permanent Housing
 - 90% presentations have not experienced homelessness longer than 30 days prior to presentation
 - Annually, PIT decreases by 40 people
- Goal 4: Increase coordination across industry sector and systems
 - Annually, 10% or more adults increase total monthly income.

Presentation: Correlation of Benchmark Data to System Flow: Laura Salganik

Reviewing the flowchart previously provided by Jennifer Corcoran and mapping benchmarks over. Laura will provide the updated flowchart and list of benchmarks.

Major Issues Raised by NAEH. Review of Recommendations.

Committee should be identifying low performers and creating a PIP. Will need to see benchmark data dis-aggregated to the Provider level. Need to be careful of being a jury, approach in the spirit of continuous improvement.

How to create flow in the system to address time households may be spending, how to coordinate with other Committees to be close gaps identified in the system.

Data not reported consistently to board. Discussed quarterly reports. Do a quarterly review in SPE and then report to Board at the following board meeting.

Review System Performance Evaluation (NAEH), brief review. Return to discuss in more depth in future meeting.

Next meeting: Further refinement of goals/benchmarks