

# System Performance and Evaluation Committee

## Minutes

1 November 2021

10:00am-11:00am

*Stan Levi, Chair*

**Attendees:**

Stan Levi  
Catherine Wellman  
Laura Salganik

Brad Closs  
Bruce Fulton  
Rose Burton

### Review/Revision of Benchmarks/Data

- Goal1: Ensure no new or repeat episodes of Homelessness
  - a. 93% or more HHs in supportive housing programs retain housing
  - b. 82% of those exiting to permanent housing have no repeat episodes of homelessness
    - Discussion: Difference between A and B. A includes only those in Permanent Supportive Housing programs during the reporting year and if they have not exited (maintained) or if they did exit, that they went to a Permanent Housing destination. B is looking at those that were active in the system (in any program) 2 years ago and exited at that time to a Permanent Housing destination. Did they re-present to the system within the reporting period? Add language to clarify the time frame. Add a column to include the raw numbers in addition to the percentage.
  - c. Decline in new presentations by 15% annually
    - ☐ Discussion: clarify language “literally homeless presentations” - Diversion/prevention not included in C. Remove “with Assessment determination” from method as it is unnecessary
  - d. 60% imminent risk exit to PH
    - ☐ Follow up on data that led to the creation of this benchmark
- Goal 2: Ensure every person homeless has access to immediate and appropriate shelter
  - a. 75% of those experiencing literal homelessness are sheltered within 72 hours.
    - ☐ Discussion: current data is showing 10% - benchmark is too high. Do we decrease the percentage, or increase the length of time? HUD uses 72 hours as a benchmark, so better to address the percentage. Benchmark should be higher than what we are achieving so we can continue to improve, but too high and it is possible agencies will just view it as unachievable and ignore it. Set at 50% and raise each year as it improves.
  - b. 82% of literally homelessness access a housing program within 14 days.
    - ☐ To the right, where including raw data, show the numbers at 14 days, 30 days, 60 days
- Goal 3: Increase access to Permanent Housing
  - a. 90% access PH within 90s of program entry
  - b. 60% household exit to Permanent Housing
  - c. 90% presentations have not experienced homelessness longer than 30 days prior to presentation
  - d. Annually, PIT decreases by 40 people
    - ☐ Should this be a percentage? Keep number but show percentage in the column at far right
- Goal 4: Increase coordination across industry sector and systems
  - a. Annually, 10% or more adults increase total monthly income.

Next Meeting: Review/update SPE Committee Action Plan.