



## System Performance and Evaluation Committee June 21, 2021 Minutes

1. Laura walkthrough of self-sufficiency indicators –
  - Data is complicated and meaning isn't always evident, so data needs narrative to provide context
  - Must distinguish between households who are literally homeless (in shelter or in a place not meant for human habitation) vs imminently homeless (14 days away from that)
  - Questions came up around fewer people entering case management compared to prior years – this may be because of RRH and people are staying in programs longer. Additional Case Managers would help increase capacity to serve more
2. NAEH Executive Summary Review
  - Resources not being aligned with programs – specifically FFA is not tied to any individual programs making it difficult to measure impact and track outcomes for these dollars. NAEH recommended that FFA should be tied to specific projects but could continue to be used the way they are currently
  - Inconsistent adoption of Housing First as a basic system value – this points to the need for system-wide written standards for each project within the system. Written standards will ensure consistency across all providers
  - Full NAEH system assessment will be sent to the committee for review
3. Clarify, adjust, and prioritize Implementation Plan activities
  - Discussed the role of the Committee and its interdependence on the work of the other committees (i.e.: 3P Committee and written standards that will provide the framework for how programs should function and baseline expectations to be used in evaluation.)
  - Will focus on educating the committee on the system structure, projects and data standards while other committees work on program standards and outcome measures that will be used in performance evaluation
4. Additional items
  - Planning for upcoming meetings
    - July – system overview and system performance measures
    - August – System Evaluation completed for calendar year 2020

Meeting adjourned.

Attachments:

- NAEH System Assessment
- The Path Home (Please note glossary at the end of the report)