

# Board to Promote Self-Sufficiency

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## Meeting Minutes

6/27/2019

### Attendees:

	Kashonna Holland		Kim Salazar		Minah Woo
X	Elizabeth Meadows		Andra Cain		Diane Martin
	Ayesha Holmes		Jennifer Pollitt Hill		Jackie Scott
	Julie Keough		Joan Driessen	X	Francine Trout
	Sherry Banks	X	Jennifer Broderick		Antigone Vickery
	Lisa Jablonover		Karen Butler		Jim Marshall
	Bitu Dayhoff		Tiffany Smith	X	Brad Closs
X	Stan Levi		Jack Kavanagh	X	Aisha Masood

### Staff:

X	Rose Burton	X	Megan Godfrey Jackson	X	Cara Baumgartner
X	Valerie Mathis	X	Charles Smith		

## Agenda

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**Call to Order** 9:05 am

**Minutes** Group decided to wait for quorum at the next meeting

**Approved** to approve the minutes.

**Agenda item:** Employee Resource Network (ERN)

**Discussion:** Discussed the possibility of establishing an ERN in Howard County. ERN would appoint a coordinator to address employee barriers and be an intermediary between business and employee. Workforce Development had researched ERNs in 2014. Businesses that were consulted stated they have already factored in the cost of hiring and training new employees. We would need to convince them that retaining employees with help of ERN would be more cost effective. The group fears it would be hard to find a champion and that the business environment has not changed enough in the last five years to have buy in.

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**Agenda item:** Bright Spots Theory & Human Services Master Plan

**Discussion:** The group feels that the work of the Board maybe different than the direction recent discussions have been leading. Discussed the Bright Spots Model; finding programs or areas in a community that are successful and expanding them in scale or applying what makes them successful to other areas. The group has been discussing problems with transportation. Using Bright Spots, they looked at Neighbor Ride, a program that provides transportation to seniors, people with disabilities, and people going to medical appointments. Neighbor Ride has been extremely successful in Howard County, so the group wondered if could be expanded to different populations.

Along these lines the group wanted to know what clients of human services think problem areas are, instead of assuming the group knows what is wrong. Baltimore Metropolitan Council is currently doing a regional survey to identify barriers. BPSS could have a role in streamlining services and finding what programs are delivering in a timely manner. The group thinks updating the Human Services Master Plan can help with centralizing, guiding,

and quality assurance. A framework that has already been established by Queensland Quality Assurance could be used as a model.

**Conclusion/Next Steps:**

- Order “Switched”, Bright Spots Theory, for Board members
- Copies of Baltimore Metropolitan Council’s Barriers Survey
- Schedule meeting with Mike Kelly to discuss barriers and transportation
- Provide board members with link to Queensland Quality Assurance Framework

Meeting Concluded: 10:40 am

**Next meeting:** Department of Community Resources and Services at 9830 Patuxent Woods Dr Columbia MD 21046 – 9/26/2019 9:00 am – 10:30 am