

PHAB Domain 1

Based on Essential Public Health Service #1

Monitor health status to identify and solve community health problems

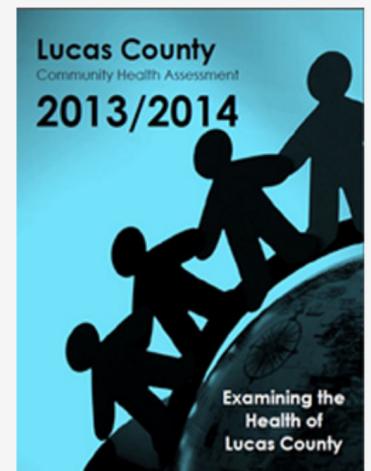


Domain 1

is about working with community partners to actively monitor, assess, and identify community health issues.

Under this domain, the department plays a fundamental role in the **Community Health Assessment (CHA)**

The CHA provides important information about our community's health status and the factors that contribute to specific health challenges.



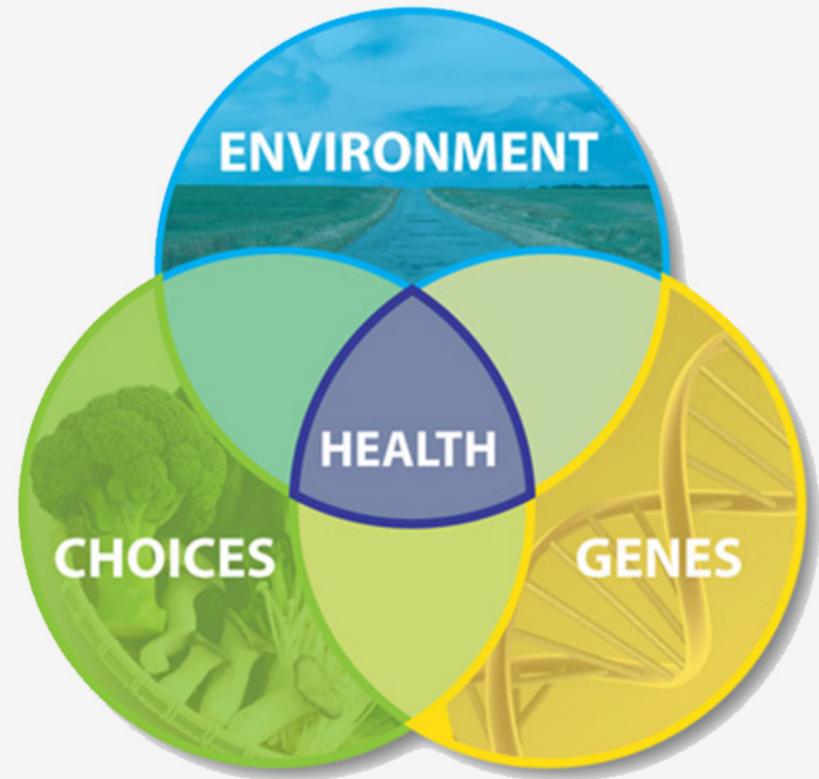
Domain 1 ensures the CHA's results are used to develop recommendations concerning policy, processes, programs, and interventions aimed at improving the community's health

**Ask your
Domain Champion
for more information!**

PHAB Domain 2

Based on Essential Public Health Service #2

Diagnose and investigate health problems and health hazards in the community



Domain 2

focuses on how our agency conducts environmental and epidemiological investigations to protect the public's health.

Under this domain, our agency must maintain the capacity to monitor, investigate, and resolve suspected or identified health problems.

Domain 2 ensures we maintain:

- **Surge Capacity**
- Emergency Operations Plan activation protocols
- Communications during outbreaks & environmental emergencies
- Protocols for investigations
- Laboratory Access for samples
- Shared Resources with partners

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PHAB Domain 3

Based on Essential Public Health Service #3

Inform, educate, and empower people about health issues

Domain 3

Focuses on ways our HD informs and educates the public about health risks, healthy behaviors, disease prevention, and wellness approaches.

Under this domain, the HD promotes cultural competency and health literacy by gathering input through open dialogue with target audiences during the development of educational materials and health promotion strategies.



Be a
Health
Literacy
Hero!

Domain 3 ensures we maintain:

- Relationship w/ media to promote coverage of important health issues
- A Branding Strategy
- Risk Communication Plan
- Assistance for visually or hearing impaired clients
- Department Website

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for more information!**

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PHAB Domain 4

Based on Essential Public Health Service #4

Mobilize community partnerships and action to identify and solve health problem

Domain 4

Focuses on how we collaborate with our community partners to identify and address health problems within our community.

Under this domain, the HD helps our community partners, elected officials, and advisory boards understand the principles, processes, and methods for community engagement.

We foster the public's support by encouraging a sense of ownership and shared responsibility for health policies/strategies through open dialogues.

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MEDICAL CENTER



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PHAB Domain 5

Based on Essential Public Health Service #5

Develop policies and plans that support individual and community health efforts

Domain 5

Focuses on the development of policies & plans that govern TLCHD's response to emergencies, sets our strategic direction, and implements measureable indicators for health improvement.



Toledo-Lucas County Health
Department
2014 Strategic Plan



Under this domain, the HD must follow, inform, and contribute to public health policy being considered by the Board of Health and elected officials. We must collaborate on a Community Health Improvement Plan, develop and test our Emergency Operations Plan, and develop an agency Strategic Plan.

Domain 5 ensures we maintain:

- Community Health Improvement Plan
- TLCHD Strategic Plan
- All Hazards Emergency Operations Plan
- The provision of public health expertise in policies & practices affecting the health of our community

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Domain
Champion
for more
information!**



PHAB Domain 6

Based on Essential Public Health Service #6

Enforce laws and regulations that protect health and ensure safety

Domain 6

Focuses on how our Health Department enforces, understands, reviews, and educates regulated entities and the general public about public health laws and mandates.

Under this domain our HD must provide expertise on the interpretation, provision, and enforcement of public health laws and mandates.



Domain 6 ensures we maintain:

- Inspections of regulated entities
- Recommendations on updated or proposed new laws
- Public access to info about laws & permit/license applications
- Education for regulated entities on public health requirements
- Access to legal counsel review & advice



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PHAB Domain 7

Based on Essential Public Health Service #7

Link people to needed personal health services and assure the provision of health care when otherwise unavailable

Domain 7

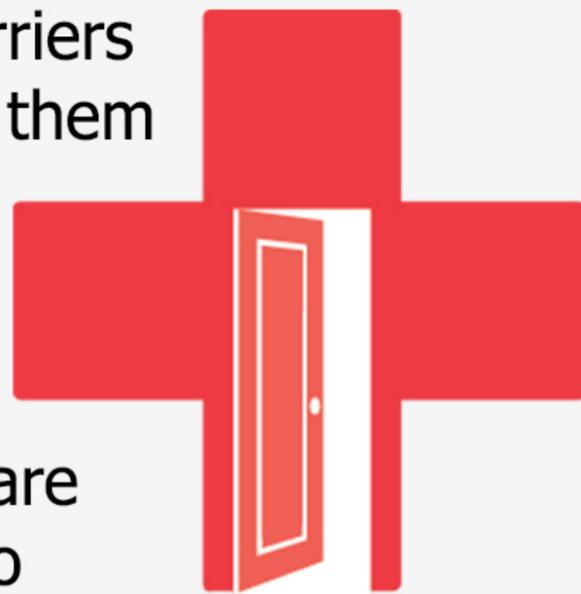
Focuses on how our Health Department works in collaboration with the health system and community partners to identify the populations that experience gaps and barriers to health care.

Under this domain we must assess the availability of health care services in our jurisdiction, make consideration for emerging issues that may impact access to care, and establish processes to identify unserved or underserved populations.



Domain 7 ensures we:

- Conduct a **Gap Analysis** regarding access to medical care
- Identify access to care barriers and those that experience them
- Address access issues & barriers in a culturally competent manner
- Work collaboratively to share data and reduce barriers to health care access



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Domain Champion
for more
information!**

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PHAB Domain 8

Based on Essential Public Health Service #8

Ensure a skilled, competent public health workforce



Domain 8

Focuses on how our agency maintains a competent public health workforce. This includes collaborating to promote PH as a career choice, providing a supportive work environment, and promoting the professional development of all staff.

Under this domain the HD assesses staff competencies to offer training opportunities, establishes and maintains a process for employee recognition, and offers employee wellness activities.

Domain 8 ensures we maintain:

- **Workforce Development Plan**
- Job Descriptions, available to staff
- Policies that support employees' work/life balance
- Leadership Development Opportunities
- Recruitment of qualified individuals
- Promotion of Public Health as a career choice

Ask your **Domain Champion** for more information!



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PHAB Domain 9

Based on Essential Public Health Service #9

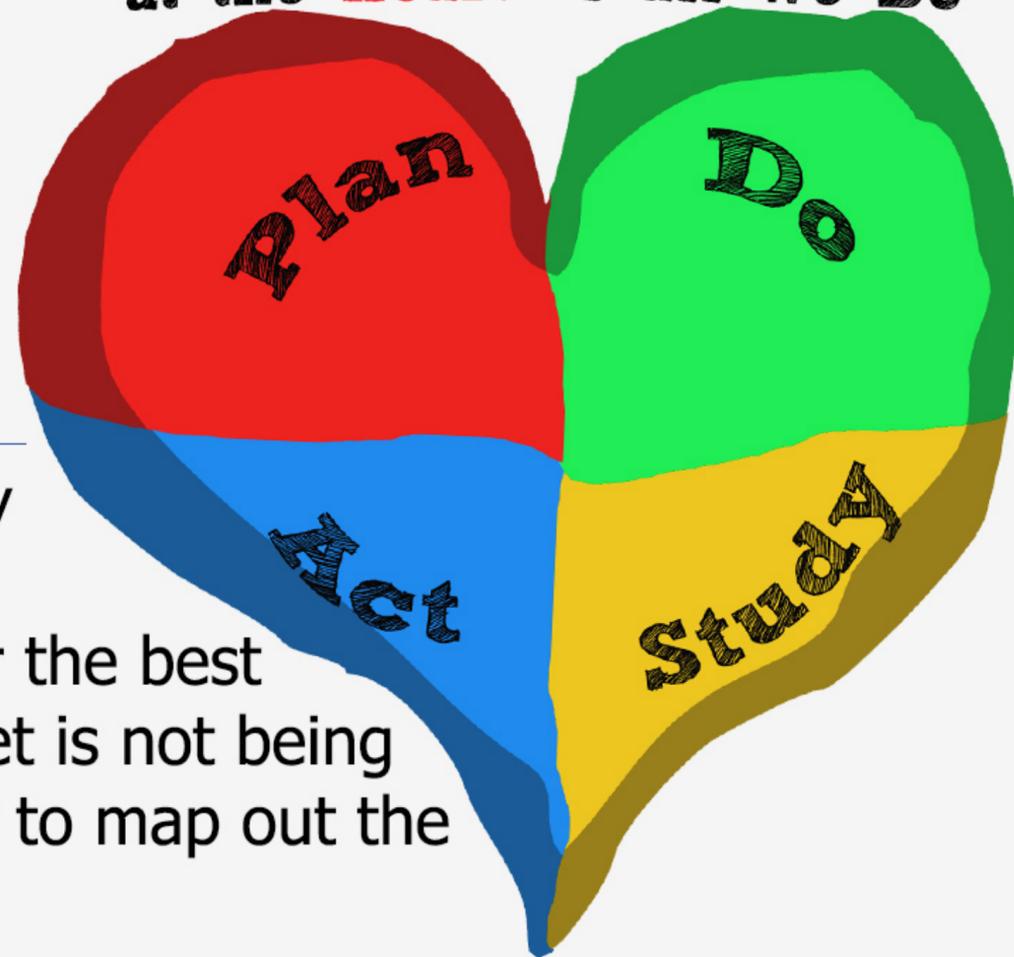
Evaluate effectiveness, accessibility and quality of health services

Domain 9

Focuses on how our agency engages leadership and staff in monitoring the achievement of organizational goals, and fosters the use of a standard framework to resolve inefficiencies and improve processes.

Under this domain the HD must actively monitor program and organizational performance goals to ensure we deliver the best public health service possible. If a target is not being met, the HD uses Quality Improvement to map out the problem and test solutions.

Quality Improvement
at the **Heart** of all we Do



Domain 9 ensures:

- A **Performance Management System**
- A **Quality Improvement Plan** & QI activities based on that plan
- Routinely gathered customer feedback
- Regular reports on the results and status of agency performance measures



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for more information!**

PHAB Domain 10

Based on Essential Public Health Service #10

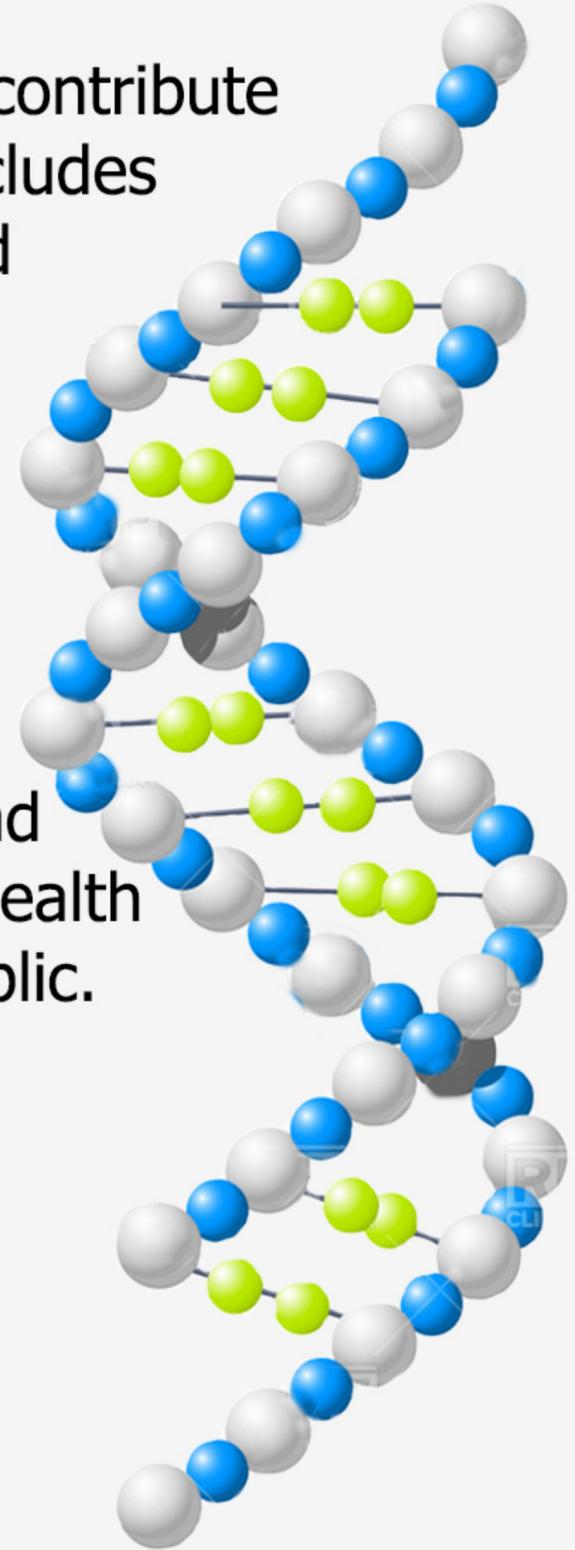
Research and apply innovative solutions

Domain 10

Focuses on how our agency works to advance and contribute to the scientific foundation of public health. This includes the use of promising practices for our programs and services, and serving as the public health research experts for our community.



Under this domain the HD must have policies to ensure the protection of human research subjects, have access to experts to interpret research findings, and communicate the significance of public health research to our stakeholders and the public.



Domain 10 ensures:

- Use of **Evidence-based & Promising Practices**
- Safe research practices through Internal Review Board (IRB) policies
- Promote understanding of public health research

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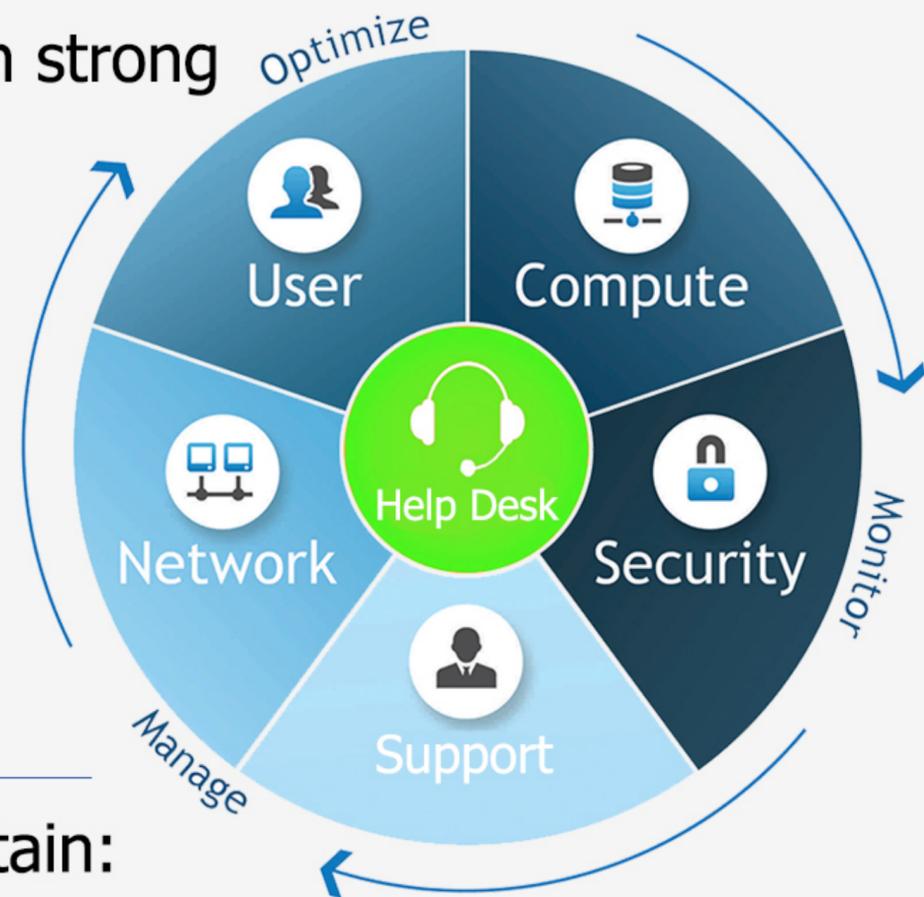
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PHAB Domain 11

Domain 11

Focuses on the development and maintenance of a strong operational infrastructure necessary to administer our public health services efficiently and effectively.

Under this domain the HD must maintain strong Information Technology support for our services; facilities that are clean, safe accessible, and secure; polices and procedures that protect customer confidential data; a process for identifying and resolving ethical issues; and a set of operational policies and procedures that are accessible by staff.



Domain 11 ensures we maintain:

- Accessible Operational Policies & Procedures
- Approved Financial Budget & Financial Reports
- A Human Resources Function
- Memorandums of Understanding (MOUs) for provision of services, programs, & more
- Confidentiality policies & staff training

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Diverse Funding



Comprehensive Services



Alignment with Health Systems



Sustainable Public Health Infrastructure

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PHAB Domain 12

Domain 12

Focuses on how the HD informs and engages our Board of Health to keep the Board knowledgeable of our department's legal authority, obligations, performance, and responsibilities.



Under this domain, the Board of Health serves as the point of accountability for the HD and guides the department towards the achievement of our mission, goals, and objectives. The HD in turn regularly communicates with the BOH about important public health issues, strategic plan implementation, recent actions taken by the HD, and our improvement efforts.



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for more information!**

Domain 12 ensures we maintain:

- BOH understanding of authority granted through the Ohio Revised Code (ORC)
- Orientation process for new BOH members
- Regular review of BOH position, opinions and patterns of issues discussed
- Communication with BOH about its operational roles and responsibilities

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