

# Rental Housing Property Maintenance Complaints:

If you have not previously reported this issue to the property owner or management company and allowed them reasonable time to address your concerns, we ask that you do so prior to submitting a complaint with our office.

If the matter concerning you pertains to issues regarding your lease agreement, security deposit, etc., you will need to contact the Office of Consumer Protection at 410-313-6420 or [consumer@howardcountymd.gov](mailto:consumer@howardcountymd.gov)

To file a rental housing property maintenance complaint, please email a summary of the complaint to [rentalhousing@howardcountymd.gov](mailto:rentalhousing@howardcountymd.gov) (Questions 410-313-1830)

Be sure to include the following in the email:

Subject Line: COMPLAINT, ADDRESS OF COMPLAINT (Example: Complaint – 4626 Jacob Street) NOTE: Please include name of complex if it is within a multi-family structure.

Summary of your issues in the body of the email

Your name and contact phone numbers