

II. Fireground Operations Sequence

The Internal Safety Review Board (ISRB) compiled a timeline of events related to this incident based on radio transmissions, witness interviews, photographs of the scene, and other available information. In some cases, the times listed in the operations sequence may be rounded to the nearest minute and some events may not have been included. This timeline is not intended as a formal record of events, nor should it be used as such. Rather, it is to provide the reader the ISRB's understanding of the sequence of events during this incident.

First, there is a high-level overview of the incident's critical moments (below). Second, there is an annotated timeline that includes most radio transmissions in context of critical events and general comments from the ISRB analysis of the incident.

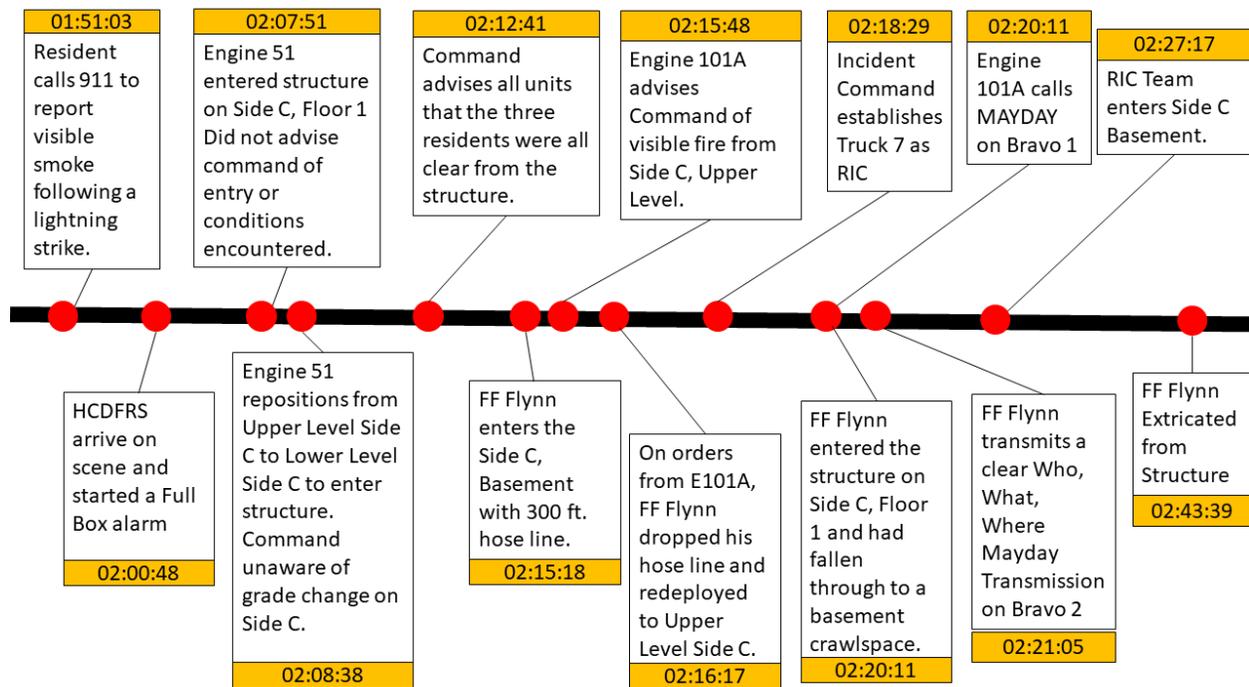


Figure 16 - High Level Overview of Fireground Operations

Annotated Fireground Operations Timeline

Fireground Sequence Key	
	Radio Transmission—Bravo 1 Talk Group
	Radio Transmission—Bravo 2 Talk Group
	Critical Event or Finding (e.g. safety red flags)
	Comments

Key Events	Time	Incident Radio Communications
July 23, 2018		
	1:52:14	Howard Dispatched Local Box 5-62: "Paramedic 56, Paramedic Engine 101, Engine 51, Paramedic Tower 10, Battalion 1 respond 7005 Woodscape Drive visible smoke from a lightning strike."
	1:54:16	"Tower 10 with 4." Howard acknowledges: "Tower 10 at 1:54."
	1:54:19	"Engine 51 with 5."
<i>No staffing level transmission given from Engine 101, Paramedic 56, and Battalion 1.</i>		
	1:54:23	Howard: "Engine 51, Tower 10, Engine 101, Paramedic 56, Battalion Chief 1, your responding 7005 Woodscape Drive off Guilford Road, lightning struck the house."
	2:00:29	"[Engine] 51 to Howard, single-family, two-story, smoke showing, go ahead and start a box."
	2:00:43	Howard acknowledges Engine 51A on-scene report: "51, single-family, two-story."
	2:00:44	Engine 51 to Tower 10: "Tower 10 take the front of the building."

Key Events	Time	Incident Radio Communications
	2:00:48	Howard: "Tower 10 to go to front, starting full box."
<i>Engine 51 advancing a hose line to the Side A of the structure.</i>	2:01:23	"Battalion 1 to 51, shows a pool in the back, if you can, position such to use your hydraulic pump for a non-hydranted street."
	2:01:56	Howard: "upgrading Box Alarm 5-62, 7005 Woodscape Drive, Tower 7, Paramedic Engine 71, Paramedic Tower 3, Engine 111, Paramedic 105, EMS 1, Safety 1 upgrade to a building fire operate on Bravo 1."
	2:02:14	"Tower 10 is on location position Side Alpha." Howard acknowledges: Tower 10, 2:02."
	2:02:24	"Engine 101's arrived second engine." Howard acknowledges: "101, 2:02."
	2:03:07	"Paramedic 105 en route."
	2:03:11	"Engine 71 with 4." Howard acknowledges: "105, 71, 2:03."
	2:03:21	"51 to Battalion 1."
	2:03:28	Battalion 1 acknowledges Engine 51A: "Go ahead."
<i>Engine 51 repositioned their apparatus to the upper level of Side C and firefighters walked Engine 51's hose line with the movement of the engine. Safety Red Flag: heavy smoke in the basement as reported by Engine 51</i>	2:03:32	Engine 51A to Battalion 1: "we pulled around back to use the pool and we're going to make entry from the back. The owner talked, talked to the owner most of the heavy smoke is in the basement."
	2:03:55	Battalion 1 acknowledges Engine 51A: "Battalion 1 direct. Battalion 1 to Howard, on location confirming a large-two-story single-family we do have visible smoke showing, going to be committing to an

Key Events	Time	Incident Radio Communications
		offensive strategy, Battalion 1 with the Command." Howard acknowledges: "OK, Battalion Chief 1 on location with Command, at 2:04."
	2:04:31	"Command to 51, you're going to have fire attack, you're going to have yourself and Tower 10." Command questions: "and you're advising your operator is going to access the swimming pool for water supply?"
<i>Engine 51 did not make Command aware of which level of the structure they were entering.</i>	2:04:54	Engine 51A acknowledges Command: "that's correct, we are on Side Charlie, making an attack from Side Charlie, suggest other units come in from Alpha."
	2:05:07	Command to Engine 51A: "give me a visible report on Side Charlie from the basement as soon as you can."
	2:05:16	Battalion 1 Aide to Command: "Aide to Command." Command Acknowledges: "go ahead Aide."
	2:05:22	Engine 51A to Command: "We checked from outside and see nothing from the outside, going to make entry, uh?"
<i>Safety Red Flag: Battalion Aide's 360 survey confirmed smoke in the basement. Throughout the incident the Incident Commander was unaware of the grade change on Side C.</i>	2:05:22	Battalion 1 Aide to Command: "Glass slider access across Side Charlie as well as Side Delta, we have smoke in the basement. It's pretty hazy, going to assume it's finished but, again, I have smoke in the basement."
	2:05:47	Command to Battalion 1 Aide: "Command to Aide, all I got was finished and you have a haze, but you and 51 were both talking. Give me a complete 360 again."
	2:06:05	Battalion 1 Aide to Command: "Aide to Command, I've got two-story Side Charlie, smoke in the basement, glass slider access on Side Delta and Charlie, finished basement, and I do have smoke conditions."

Key Events	Time	Incident Radio Communications
<i>Safety Red Flag: Command acknowledges smoke in the basement.</i>	2:06:32	Command to Battalion 1 Aide: "very good, finished basement, smoke conditions with a slider on Charlie and Delta."
	2:06:59	"Tower 10 Operator to Command." Command acknowledges: "go ahead."
<i>Safety Red Flag: Indications of a below grade fire as seen from Side A.</i>	2:07:06	Tower 10D to Command: "Chief, right to the left of front door is a set of windows stacked, I got moderate smoke coming from the ground level."
<i>Safety Red Flag: Command acknowledges smoke at ground level.</i>	2:07:20	Command acknowledges Tower 10D: "You got moderate smoke, ground level, as seen from the window, at the front door."
	2:07:36	Command to Paramedic 56: "56 do you have two-out duties?"
	2:07:43	"[Engine] 101 to Command, we are two-out, Side Charlie."
<i>Engine 51 entered into the Floor 1 laundry room with a 200 ft hose line. Incident Commander was unaware of entry, assumed Engine 51 was operating at the Basement level outside the structure.</i>	2:07:51	Command: "Last unit on Side Charlie, repeat?" Engine 101A acknowledges: "101."
	2:08:01	Command to Engine 101A: "101 you're advising that you're on Side Charlie and you, you're with 51? Is that correct? "
<i>FF Flynn pulled the 300 ft hose line from Engine 51.</i>	2:08:12	Engine 101A to Command: "we are outside but we are, second line pulled, two-out."
	2:08:23	Command to Engine 101A: "ok, you have a second line pulled and you're on Charlie."
<i>No response from Fire Attack.</i>	2:08:28	"Tower 10[A] to Fire Attack."
<i>Engine 51 exited the Floor 1 laundry room and redeployed their 200 ft hose line to Basement level entrance. Command still unaware of entry into structure.</i>	2:08:38	"[Engine] 51[A] to Command." Command acknowledges: "51, go ahead."

Key Events	Time	Incident Radio Communications
	2:08:46	Engine 51A to Command: "We are going to reexamine if we have access to the basement, we're going to come in through the basement slider."
	2:09:00	Command to Engine 51A: "you are advising you have access to basement via the slider on Side Charlie?"
	2:09:08	Engine 51A to Command: "that we are going to do this right, this." [unrecognizable audio]
<i>First two arriving engines did not initiate a water supply plan. Incident Commander is drawn into addressing incident water supply.</i>	2:09:27	"Engine 71 to Command." Command acknowledges: "71, go ahead."
	2:09:34	Engine 71A to Command: "I am getting off on Great Star now. Do you need me to come into the scene or grab secondary water?"
<i>Incident Commander instructed Engine 71 on water supply assuming that Engine 101 had laid supply line from the intersection of Guilford Road and Woodscape Drive to the dwelling. Engine 51 and Engine 101 failed to establish water supply from an available municipal water source (hydrant) as the first two arriving engines.</i>	2:09:42	Command to Engine 71A: "no, you are going to have to bring second water. I believe if, uh, 101 has laid in off of Woodscape, if you can, lay from Guilford into Woodscape and, uh, I'm not even sure what we've got on the remainder of the assignment, but somebody got to get that hydrant on Guilford at the next street up."
	2:10:06	Engine 71A to Command: "ok, confirm the hydrant on Berrywood Court. Confirming you want me to forward lay into the scene or you need me to reverse lay from the scene to Woodberry?"
	2:10:19	Command to Engine 71A: "go ahead and forward lay from <i>Woodberry {Berrywood}</i> in."
	2:10:39	"Command to Tower 10[A]." Tower 10A acknowledges: "Tower 10."

Key Events	Time	Incident Radio Communications
	2:10:47	Command to Tower 10A: "I had heard you call Fire Attack but didn't hear them answer you. Do you have a message?"
<i>Engine 51, with their 200 ft hose line and FF Flynn with the 300 ft hose line, redeployed to Side C Lower Level. Engine 51's 200 ft hose line came up short of the Basement entrance.</i>	2:10:55	Tower 10A to Command: "Yeah, I was just telling the Lieutenant on 51 to redeploy their line to the basement. We're currently exterior right now, Side Charlie, getting ready to make entry."
	2:11:09	Command to Tower 10A: "Alright, confirming that you are making entry with 51, from that same location, on Charlie Side." Tower 10A acknowledges: "That's correct."
	2:11:23	Tower 10C to Command: "Electric in the garage is secured." Command acknowledges: "Tower 10B, you're advising electric is secured?"
	2:11:41	"Tower 10[C] to Command. Electric is secured in the garage." Command acknowledges: "Electric is secured in the garage."
<i>Incident Command confirmed IRIC was established. Paramedic 56 had separated, with Paramedic 56D alone as IRIC on Side A. Incident Command was not aware the crew separated.</i>	2:12:01	Command to Paramedic 56A: "Ambulance 56, Medic 56, confirming your location." Paramedic 56D acknowledges: "56 IRIC, Side Alpha."
	2:12:12	Command to Paramedic 56: "56, IRIC on Side Alpha."
	2:12:31	"Truck 7 has arrived. Second arriving aerial."
<i>Key benchmark: Occupants reported to personnel that everyone was out of the house.</i>	2:12:41	"Command to all units, we do have an ALL CLEAR from the occupants, occupied times three, ALL CLEAR of the house. We do have an ALL CLEAR."
	2:12:53	"Battalion 2 is on location." Howard acknowledges: "Truck 7 and Battalion 2, 2:13."

Key Events	Time	Incident Radio Communications
<i>Incident Command assigned Battalion 2 as the Charlie Division Supervisor. However, the Incident Commander did not assign specific units to the Charlie Division.</i>	2:13:01	Command to Battalion 2: "Battalion 2, I am going to have you assume Charlie Division when you can get here and get around there."
<i>Charlie Division Supervisor did not confirm what units were assigned to his division.</i>	2:13:10	Battalion 2 to Command: "Copy, Battalion 2 taking Charlie Division."
	2:13:22	"105 on the scene." Howard acknowledges: "105, 02:13."
	2:13:33	Engine 111A to Engine 71A: "71 lets squeeze by you we're picking up your plug."
	2:14:00	"Engine 111 on the scene, 4 th Engine, we've got 7's line, we've got their hydrant."
<i>Engine 111 did not establish RIC as the fourth arriving engine.</i>	2:14:12	Command to Engine 111A: "Commands direct, 111 has 71's line and 71 have you made it all the way into the fireground?"
	2:14:30	Engine 71A to Command: "I have my driver, he stopped at Guilford and Woodscape, so we don't have the street blocked off just yet. We have about 600 feet on Guilford right now, if you want me to continue in?"
<i>Engine 51 and Engine 101 did not lay any supply line to the structure.</i>	2:14:30	Command to Engine 71A: "Yeah, you're going to have to continue until you connect to 101's line. 101 laid in off of Woodscape."
	2:14:56	Command to Engine 51A: "Command to Fire Attack, Engine 51, CAN Report."
<i>FF Flynn enters the Basement level entrance, with the 300 ft hose line from Engine 51.</i>	2:15:09	Engine 51B to Engine 51D: "Engine 51 charge the 300 foot line."
	2:15:18	"101 to Command."
	2:15:23	"51 to Command."

Key Events	Time	Incident Radio Communications
		Command acknowledges: "51 go ahead."
<p><i>Safety Red Flags:</i></p> <ol style="list-style-type: none"> <i>1. Unable to find the fire, smoke in the basement.</i> <i>2. 25 minutes have elapsed since the 911 call.</i> <p><i>Report via StrikeNet determined that the lightning strike occurred at 01:20.</i></p>	2:15:30	"Fire Attack to Command, go ahead and have somebody positive pressure the front door. We have smoke in the basement and can't find the fire at this time."
	2:15:48	"[Engine] 101 to Command, we have heavy fire on floor number one, on the Charlie Side."
	2:15:56	Command to Engine 101A: "101 you are advising you've got visible fire on floor number one, Charlie Side?"
	2:16:08	Engine 101A: "That is correct." Command acknowledges: "can you hit the fire from the exterior?"
<p><i>FF Flynn was ordered to back out of the Basement by Engine 101A.</i></p> <p><i>FF Flynn and Engine 101A abandoned their attack line and pulled a line from E51 to Floor 1 laundry room.</i></p>	2:16:17	Engine 101A to Command: "We need to redeploy our line back up to the initial entrance."
	2:16:25	Command to Engine 101A: "When you talk the initial entrance you're talking the Alpha Side, is that correct?"
<p><i>Miscommunication between Engine 101A and Incident Command.</i></p>	2:16:33	Engine 101A to Command: "Yes, Side Charlie." Command acknowledges: "No, you mean the initial entrance on Side Charlie?"
	2:17:16	Command to Engine 101A: "101 advise which quadrant you have fire showing from?"
<p><i>Communication loop between 101A and Command left open.</i></p>	2:17:33	"Tower 10[A] to Command."
<p><i>Safety Red Flag: Command did not interpret that the "first level" as identified</i></p>	2:17:43	"Tower 10, go ahead."

Key Events	Time	Incident Radio Communications
<i>by Tower 10A is Floor 1. Command was unaware that Engine 51 and Engine 101 were entering above a working basement fire.</i>		Tower 10A acknowledges: "It's going to be quadrant two, 101 and 51, are making entry right now. We have made access to the basement, still have smoke from floor to ceiling, I closed the door back up. Only crews you should have in are on the 1 st level entering Side Charlie."
<i>Incident Command instructs Engine 71 and Truck 7 to halt, which prevents them from entering first floor above working basement fire.</i>	2:18:07	Command acknowledges Tower 10A: "Very well. Command to 71 and Truck 7, hold do not make that attack."
	2:18:19	"Truck 7's ok." "Engine 71's direct as well."
<i>Incident Command establishes RIC.</i>	2:18:29	Command to Truck 7A: "Truck 7, I want you to assume RIT, Truck 7, I want you to assume RIT. From that position where you're located. You've got 51 and 101, Tower 10, they've entered from the Charlie Side." Truck 7 acknowledges: "Truck 7's ok."
	2:18:52	Command to Engine 71A: "71 you're just On-Deck, right there, you're On Deck." Engine 71 acknowledges: "71 copy's On-Deck."
	2:19:08	"Howard to Command you are at 15-minute mark."
	2:19:10	Command acknowledges Howard: "Command's direct, you're at the 15-minute mark, go ahead and give me the Task Force." Howard acknowledges: "direct."
<i>Engine 101B is operating on Bravo 2, an unmonitored talk group, key up not heard on fireground or Howard Communications.</i>	2:19:45	<i>Engine 101B (FF Flynn): Open Mic</i>
<i>FF Flynn had fallen through the first floor into a crawlspace, which was used as a storage area, containing active fire and high heat conditions.</i>	2:20:11	Engine 101A: "MAYDAY, MAYDAY, MAYDAY, Flynn's in the basement to the left."

Key Events	Time	Incident Radio Communications
<i>Due to clarity of Engine 101A's MAYDAY transmission, the Incident Commander was unable to ascertain who was experiencing a MAYDAY emergency.</i>	2:20:27	Command to MAYDAY: "Unit calling the MAYDAY, unit calling the MAYDAY, go ahead."
	2:20:31	Engine 101A to Command: "101 is in the basement now, I believe he's in the basement now."
	2:20:44	"Howard to Command its 101 portable A."
	2:20:47	Command to Engine 101A: "101-A, I've got you on the MAYDAY, Tower 7 RIT, deploy from the Charlie Side, you've got a MAYDAY from 101, all units hold the air, 101 go ahead with your MAYDAY."
<i>Engine 101B was operating on Bravo 2, simultaneous transmission on Bravo 1 prevented radios operating in scan mode from hearing any transmissions outside of Bravo 1 talk group. Communications Center did not hear transmission on Bravo 2.</i>	2:21:05	Engine 101A to Command (Bravo 1): "he's in the basement, hose line trying to pull him up, go through the basement." Engine 101B to Command (Bravo 2): Transmits a clear Who, What, Where consistent with MAYDAY training.
<i>Engine 51B reached into the hole and attempted to contact FF Flynn by calling his name.</i>	2:21:19	Command to Engine 51 and Tower 10: "Tower 10 and 51, can you advise on 101's MAYDAY, all I hear is the basement."
	2:21:28	"Howard to Command, it sounds like she fell through the basement."
	2:21:30	"51 to Command?" "10, Tower 10 to Command, we are trying to find her now."
<i>Incident Commander understands there's a MAYDAY emergency, the nature and extent of the MAYDAY emergency remains unclear to him.</i>	2:21:44	Command to Engine 51A: "very well, 51 you're trying to find her." Command to Engine 101A: "[Engine 101A], I understand that you've fallen into the basement?"
	2:22:05	"Command to Howard, give me a second alarm and keep them on Bravo 6."

Key Events	Time	Incident Radio Communications
		Howard acknowledges: "Howard's direct."
<i>FF Flynn's SCBA temperature alarm activated.</i>	2:22:15	
	2:22:18	"Command to 71, you're with Tower 7, 71 you're on RIT with Tower 7."
	2:22:27	"[Engine] 71 to Command, we are redeploying the line around Side Delta, to Side Charlie. I'll team up with Truck 7."
<i>Engine 51A makes physical contact with Engine 101A.</i>	2:22:41	Engine 101A to Command: "Chief, I need people at the front door [incomprehensible with background voice]."
	2:22:54	"Command to Tower 10, Tower 10, can you advise on 51 and 101." Tower 10A acknowledges: "Negative Chief, I'm checking now, give me a minute"
	2:23:19	"Tower 10A to Command. I have 101's officer." Command acknowledges: "Tower 10 you've got 101's officer, are you out of the structure?"
	2:23:42	Tower 10A to Command: "Correction, Engine 51's officer."
	2:23:47	Charlie Division to Command: "Priority message, [Engine 101A] is out." Command acknowledges: "Go ahead Charlie?"
<i>First reference that FF Flynn is the MAYDAY emergency.</i>	2:24:00	Command to Charlie Division: "Go ahead Charlie." Charlie Division acknowledges: "We've got 101 Officer is out, we are still looking for Flynn, Firefighter Flynn."
	2:24:16	Command to Charlie Division: "Ok, you've got 101's officer out, still looking for Flynn, that would be 101 Bravo portable, advise on 51's crew,"
	2:24:32	"RIT to Command."

Key Events	Time	Incident Radio Communications
		Command acknowledges: "RIT? RIT, go ahead."
	2:24:48	RIT to Command: "Can we confirm if Flynn went through the floor as well or if he is on the first level?"
	2:25:03	"Charlie to Command with an update on the, uh, lost firefighter." Command acknowledges: "Go ahead Charlie."
	2:25:15	Charlie to Command: "Firefighter Flynn fell through the floor, he is on the hose line, he's down the hose line and could not get pulled back-up. Units are inside, right now, uh, searching for him."
<i>First confirmation by Incident Command that FF Flynn is experiencing the MAYDAY. Incident Commander still believes that initial crews were operating in the basement.</i>	2:25:30	Charlie to Command: "Confirmed he did go down one level and he fell through a fire hole in the floor." Command acknowledges: "So from the Charlie side, he is down one level. He is on a sub-basement level? Is that correct?"
	2:25:53	Charlie to Command: "He is one floor below the grade level at the front door. The only area, that has exposed at the grade level, is the Delta side, as well as the lower part of the Charlie side."
	2:26:15	Command to Charlie: "Ok, and Charlie can you confirm a PAR on 51's crew and Tower 10's crew?" Charlie acknowledges: "[Engine 101A] is, uh? The only person right now that is unaccounted for is Firefighter Flynn off 51."
	2:26:38	Command to Charlie: "Flynn is from 101 and you have 101 Officer, you have her out and we have, we still have contact with 51, [Engine 51 A] and Tower 10, [Tower 10A]?"
<i>FF Flynn SCBA data indicates decrease in air consumption rate.</i>	2:26:45	

Key Events	Time	Incident Radio Communications
	2:26:58	Charlie to Command: "I am talking with Tower 10 right now, we're redeploying them to the lower section and he is PAR."
<i>RIC Team entered basement level through lower level Side C.</i>	2:27:17	Command to Charlie: "OK, when you can, Charlie, I need a PAR from 51 also, [Engine 51A]." Charlie acknowledges: "OK, I have not seen [Engine 51A]."
	2:27:32	Engine 51D to Command: "[Engine 51A] is located in front of 51, as is [Engine 51B] and [Engine 101A]."
	2:27:44	Command to Engine 51D: "51 Operator, I am direct on that. So, what about the third member of 51's crew?" Engine 51D acknowledges: "We are continuing Chief, [Engine 51C] has not been located, as of yet."
<i>FF Flynn's manual PASS activated.</i>	2:28:00	
	2:28:02	"[Truck] 7 Charlie, at the basement, we have [Engine 51C] right here, at the entrance to the basement. He is with the RIT crew."
	2:28:16	Command to Truck 7D: "Unit that just identified [Engine 51C], repeat your unit." Truck 7D acknowledges: "Truck 7 Operator."
<i>Based on the data retrieved from FF Flynn's SCBA, motion stopped on the SCBA.</i>	2:28:29	Command to Truck 7D: "Alright Truck 7 Operator, you've got [Engine 51C], return him to his crew." Truck 7D acknowledges: "Truck 7 Operator to Command, [Engine 51C] been removed from the structure under his own power and is sitting out here on the back deck."
	2:28:55	Command to Truck 7D: "OK, [Engine 51C] has came out under his own power and he is sitting on the back deck. Command to [Engine 51C], I want you to return to Engine 51, to your crew."

Key Events	Time	Incident Radio Communications
	2:29:12	Charlie to Command: "[Engine 51C] is direct on that, one priority addition, we have a [Engine 51E] who is unaccounted for. So, we have Flynn and [Engine 51E] still unaccounted for, [Engine 51C] is safe outside."
	2:29:33	"51 to Command, [Engine 51E] is with me, [Engine 51B] is with me, [Engine 51C] is unknown at this time. Correction he is now with me, also, be advised, the doorway that we initially went in is about to flash."
	2:30:12	"Command to Charlie, I am sending you Tower 3's crew, so you should have 71, Truck 7, and Tower 3 back there as resources." Charlie acknowledges: "Charlie to Command, I'm not honestly sure who I got back here. I know I got Tower 10, that's really about it."
	2:30:45	Command to Charlie: "Charlie Division, the initial was 51, 101, and Tower 10. Then RIT came around, it was Truck 7, 71 and now I'm sending you Tower 3." Charlie acknowledges: "OK."
<i>Engine 51D reports tank water is out which was supporting Flynn's hose line. Water supply from the pool has not been established.</i>	2:31:33	Engine 51D to Command: "51 to Command, 51 to Command, be advised, we are at less than a ¼ tank of water- we are out of water."
	2:31:50	Engine 111A to Engine 71D: "111 to 71, water is on the way, 71 Operator?"
	2:31:59	"Command to Charlie Division?" Charlie acknowledges: "Go ahead Command."
	2:32:09	Command to Charlie: "Charlie Division, confirm, for me, we have a PAR on 51. Do we have a PAR on Tower 10 and we are still

Key Events	Time	Incident Radio Communications
		missing one firefighter and you've got 71 and Truck 7 deployed?"
	2:32:27	Charlie to Command: "I have a PAR on 51, I have 71 and Tower 7 deployed, Tower 3 is about to deploy, Tower 10 is out of air and switching out."
	2:32:56	Command to Charlie: "Alright Charlie Division, how many lines do you have deployed?"
	2:32:59	"Howard to Command, Howard to Command." Command acknowledges: "Go ahead if urgent."
<i>The Emergency Identifier on Bravo 2 was likely activated by the man down feature. Howard did not report the channel the identifier activated on to Incident Command.</i>	2:33:12	Howard to Command: "Getting the emergency identifier 101B portable, should be Flynn."
<i>First attempt at verbal contact by the Incident Commander to FF Flynn. Incident Command is operating on Bravo 1 while FF Flynn is operating on Bravo 2.</i>	2:33:17	"Command to Firefighter Flynn, Command to Firefighter Flynn."
Howard Communications did not realize the emergency identifier was on Talk Group Bravo 2.	2:33:47	Howard to Engine 101B (Bravo 2): "Howard to Engine 101B portable Flynn?"
	2:34:25	"Command to Charlie?" Charlie acknowledges: "Go ahead."
	2:34:35	Command to Charlie: "Can you advise on a PAR on Tower 10 and do you have any status updates?" Charlie acknowledges: "Charlie Division can confirm Tower 10 is PAR."
	2:35:11	Command to Charlie: "Charlie Division is direct, Tower 10, 51 are PAR. We still got 71 and Truck 7 deployed and Tower 3 deployed in an effort to find Firefighter Flynn. You are direct we had an emergency identifier on Flynn?"

Key Events	Time	Incident Radio Communications
	2:35:30	Charlie to Command: "I am direct. I would also recommend getting a transport unit cot around back, uh, for when we are able to get him out. He's going to probably need medical attention." Command acknowledges: "I'm direct. EMS 1 should have that."
	2:35:52	Charlie to Command: "Make sure they are on the lower side and not up by 51. Come around the Delta side." Command acknowledges: "I've got 105's crew and EMS 1 coming down the Delta side now."
	2:36:12	Paramedic 56A to Engine 51D: "51 Operator, charge the hydraulic pump." Engine 51D acknowledges: "We're direct."
	2:37:05	Howard to Command: "Engine 82 is currently getting the Air Unit and the MAB and headed that way. Also, can you confirm that [Engine 51E] was located?"
	2:37:15	Command to Howard: "Yeah, that's correct. [Engine 51E] was accounted for by Engine 51." Howard acknowledges: "I'm direct."
	2:37:28	"Engine 51D to Command." Command acknowledges: "51 go ahead."
<i>Engine 51D establishes a water source from the pool, located on lower Side C.</i>	2:37:35	Engine 51D to Command: "Hydraulic pump is deployed and activated. I have a water source." Command acknowledges: "51 has water."
	2:37:58	"Charlie side to Command, Tower 10 is reentering. So, I've got Tower 10 and Tower 3 inside working on in the basement." Command acknowledges: "You've got Tower 10 and Tower 3 in the basement; do they have a line with them?"

Key Events	Time	Incident Radio Communications
	2:38:17	Charlie to Command: "That is correct." Command acknowledges: "and what is the status of Truck 7 and 71, original RIT?"
	2:38:42	Charlie to Command: "What were the units you were still looking for?" Command acknowledges: "The original RIT was Truck 7 and Engine 71."
	2:38:56	Charlie to Command: "I've got the units from 7, both Truck and Engine, are on the handline. Tower 10 is in the area as well as, uh, Tower 3 is in the area, in the search process."
	2:39:20	Command to Squad 6 (actually Engine 61): "Squad 6, is that you I see on the scene?" Engine 61 acknowledges: "61, three of us down here. One's getting dressed coming down to meet us. We are on the Alpha side, on deck."
<i>Estimated time RIC located and began extricating FF Flynn based on data retrieved from FF Flynn's SCBA motion sensor.</i>	2:39:39	Command to Engine 61: "Alright Squad 6. Form up with 91, and 22 and you're going to go to the rear. Squad 6, you're going to have the second RIT. Truck 6, correction Squad 6, you are now assuming RIT number two." Engine 61 acknowledges: "ok, that's 61, 91, and 22. We are going to be the second RIT."
	2:40:12	Command to Engine 61: "Yes and 91 and 22 have just gone down Delta side, in front of you. Those three companies you're going to have as RIT number two. 22 and 91 are you direct on that?"
	2:40:33	Engine 91A to Command: "91 is direct."
	2:40:35	"RIT to Command, RIT to Command." Command acknowledges: "Go ahead RIT. Go ahead RIT, [Truck 7A], go ahead for Command?"
	2:41:27	Charlie to Command: "Charlie to Command, I've got 22 entering now."

Key Events	Time	Incident Radio Communications
	2:41:39	Command acknowledges: "Charlie Division, Engine 22, Engine 91, and 61 were coming to you all as part of RIT number two, RIT number two, those three units. Command to RIT, [Truck 7A]?"
	2:41:59	"RIT to Command." Command acknowledges: "Go ahead RIT."
	2:42:06	RIT to Command: "We've got Firefighter Flynn. Need EMS to the Charlie side basement door." Command acknowledges: "Alright RIT, you have Firefighter Flynn and you're on the Charlie side basement door. EMS 1 are you direct? Division Charlie are you direct?"
	2:42:34	"Command to Howard, go ahead and give me the evacuation tone. Charlie Division, I want all units pulled out, with Flynn found, all units pulled out and give me a PAR as soon as you can."
	2:42:50	Evacuation tone sounded. "Howard to all units, evacuate the scene. Authority of Command 02:43."
	2:43:19	Charlie to Command: "Tower 10 is out and PAR." Command acknowledges: "Tower 10 out and PAR."
FF Flynn was extricated from structure, twenty-two minutes and eleven seconds (22:11) after MAYDAY initially declared. RIC located and extricated FF Flynn fifteen-minutes and five seconds (15:05) after entry.	2:43:39	"Charlie to Command, Flynn is out of the building." Command acknowledges: "Charlie I'm direct, Flynn is out of the building, and we are evacuating, and I need PAR's on everything that went in."
Declaration of a Defensive Strategy.	2:46:36	Command to all units on the fireground: "All units on the fireground, units are PAR, we are going to commit to a Defensive Strategy, Defensive Strategy."