



Board to Promote Self-Sufficiency

6751 Columbia Gateway Drive, Suite 300 • Columbia, MD 21046

Minutes of the March 23, 2017 Meeting

Attendance

Appointed Members: Sherry Banks, Mike Couch, Brad Closs, Lisa Jablonover, Julie Keough, Stan Levi, Jennifer Pollitt-Hill, Kimberly Salazar (for Steve Snelgrove), Matt Poole, Joan Driessen, Ayesha Holmes

Absent: John Tenerowicz, Millicent Nwolisa, Steven Martin, Andra Cain, Bitia Dayhoff
(*excused*)

Ex Officio Members: Steve Bullock, Kim Bohnet (for Kate Hetherington), Karen Butler, Jack Kavanagh, Fran Trout, Antigone Vickery (for Maura Rossman)

Absent: Jim Marshall (for Gary Gardner), Elizabeth Meadows (for Kelly Cimino), Diane Martin (for Renee Foose), Tiffany Smith (for Carol MacPhee) (*excused*), Madeline Morey

Guests: Vanda Lerdboon, Howard County Health Department

Staff: Jackie Scott, Kathy Swanson, Michelle Hippert, Quinton Askew

Meeting called to order at 9:07 A.M. by Jennifer Pollitt-Hill, Chairperson.

Approval of Meeting Minutes – February 2017

- Julie Keough moved approval; Kimberly Salazar seconded. All approved.

Presentation: CAREAPP Overview, Vanda Lerdboon, Howard County Health Department

Ms. Lerdboon gave a presentation on the CAREAPP year one PILOT with 32 organizations. A new initiative led by the Howard County Health Department, CAREAPP is a web-based platform aiming to improve community service navigation for residents and service providers. The CAREAPP stands for Community Access to Resources through Enhanced technology Applications for Providers and Public. Website is www.hccareapp.org. Ms. Lerdboon explained the User Access Levels of: 1 – Search (print summaries); 2 – Track (using provider intake, no CAREAPP screening); 3 – Track (using CAREAPP screening); and 4 – Coordinate (Bi-directional referrals between providers). Highlights from Question/Answers:

- Currently mid-way through the PILOT year;
- The tool can be customized based on the number of users;
- The Health Department is incurring the costs for the first and second year;
- Screening questionnaire covers 12-15 domains to narrow down services for the client;
- Providers only have access, may move to client access in future;
- There is a plan for a built-in evaluation;
- Client confidentiality will be ensured as providers can only see clients referred to them;
- Healthify is nationwide, but Howard County is the first time in this scope;
- This is not a replacement of other databases, but aiming to serve as a supplement;
- Concern the CAREAPP would duplicate case worker efforts, and the BPSS was reassured the CAREAPP PILOT would disaggregate services to assist providers; and
- Does not appear to be able to report improvements in human service areas, but does expand provider connections.

Committees

- *Community Outreach, Julie Keough.*

A request for feedback was made for the one page description of BPSS; comments included it did not capture eradicating homelessness nor the scope of the Continuum of Care (CoC). BPSS will review this through its' Strategic Plan. Announced the need for additional HirePower award nominations, as only six received to date. Suggestions included reaching out to the Chamber of Commerce and asking case workers. HirePower nomination deadline extended to the 31st.

- *Evaluation and Resource Allocation (ERA), Stan Levi.* The Committee is scheduled to review grant applications at the next meeting.

- *Steering Committee on Homeless Services, Matt Poole.* Updates include the CoC did not receive it's requested BONUS application for permanent supportive housing, and the overall score indicate a need to increase Rapid Rehousing units; HUD is looking at coordination with ESG-funded providers and youth homelessness issues. It was commented that the 2016 award also reflected a decreased Fair Market Rent value which impacted the CoC's overall award.

Updates

- *Housing Workgroup* – no Update
- *Transportation Workgroup, Jack Kavanagh* – no Update

New Business

Strategic Plan: Jennifer Pollitt-Hill announced the May meeting will address the Strategic Plan. Suggested to have a half-day meeting in place of May BPSS meeting, or space out meetings and reevaluate direction, and use BPSS meeting times. Matt Poole asked about Housing for All plan to end homelessness update. It will follow the same timeframe as the BPSS Strategic Plan.

Nominating Committee: Mike Couch will chair the Committee.

Announcements

- Office of Workforce Development, Office of Local Children's Board, and Office of Community Partnerships hosting the County's first YouthCount on March 29th and the County's Youth Job Fair will be held on April 1st.

Adjourn

- Julie Keough moved approval; Jennifer Pollitt Hill seconded. Adjourned 11:01 AM.