

IMPORTANT CONSUMER NOTICE!



CONSUMER PROTECTION

The federal government has begun its distribution of **Economic Impact Payment (EIP)** cards from Money Network, which (instead of paper checks) will now provide stimulus funds to more than four million people.

If you receive one of these cards, it is NOT A SCAM! Do not throw it away!

Here's what to know if your payment comes in the form of a debit card.

- Look for the prepaid card (and its envelope) in the mail. It will come from **Money Network Cardholder Service**. Inside will be a VISA-branded prepaid debit card issued by MetaBank. This card will give you access to your economic impact payment.
- Activate the card immediately. The mailer will give you instructions on how to activate the card, but here are the details: You can activate your card by calling 1-800-240-8100 or visiting www.eipcard.com, and you will have to give them your Social Security number. Once you activate your card, you can get cash or use it anywhere that accepts VISA debit cards. There are no fees associated with transferring the money from the card to your personal bank account. Keep in mind that EIP cards will expire after three years. When that happens, the bank will send any money left on the card to you.
- If you have questions about the card, Money Network has a 24-hour call center. You can call the center at 1-800-240-8100 to check your card balance or just ask questions. There is also more information and a quick video from the [Consumer Financial Protection Bureau](#) to answer questions you might have.



REMEMBER — NO ONE will EVER call you about the EIP card! NO ONE should ever TEXT, EMAIL, or ASK YOU TO CLICK ON A LINK they sent to “activate” the card. If someone attempts any of these efforts, stop the conversation immediately; this is a scam! DO NOT give anyone your Social Security or debit card number or any other personal information!

For other consumer protection information or concerns, contact us today.

 Howard County Office of
Consumer Protection
Department of Community Resources and Services

410-313-6420 (VOICE/RELAY)
consumer@howardcountymd.gov

If you need this information in an alternative format, contact us at 410-313-6420 (VOICE/RELAY) or consumer@howardcountymd.gov.